

Warranty Policy For TOSHIBA HDD

This is to inform all, Global Brand Pvt. Ltd. Hereby decaled 02(Two) years warranty policy for TOSHIBA HARD DISK DRIVE. The HDD which was sold in the market or will be selling cover by 02 (Two) years warranty **from October 2012.**

Warranty:

GBPL has been in pursuit of perfection that always distributes excellent products with outstanding designing, great materials & crafted manufacturing product from well renowned Brand. We respectively grant a limited period of free service since the date of delivery, based on product categories.

- **TOSHIBA HDD : 2 (Two) years warranty from Invoice/Delivery date.(GBPL)**

Out of Warranty Products:

GBPL is entitled to reject & return any out of warranty RMA cases. However prime effort will be made to repair all out of warranty products that are repairable. Charges are applied accordingly to repairing out of warranty products.

Important Notice

GBPL will be free from the liability of store or make backup of data which are store in HDD

Physical Condition for Return Drives

There should be no physical damage to the drive such as;

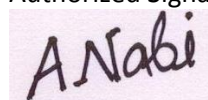
- Foreign Materials on drive (Adhesive, oil, dirt, gum etc.)
- No writing on drive
- Damaged covers
- Dent soft any kind
- Visible scratches
- Missing parts(screws, interface cards, components etc)
- Evidence of tampering (e.g. broken seals, the exception is data recovery labels)
- Covered breather holes
- Bent/broken/burn connector pins
- Broken connectors
- If there are non-TOSHIBA Global Storage Technologies or IBM labels on the drive, the driver will not be accepted if the label is located on the following areas of the drive which could cause the drive to be indistinguishable or not repairable
- Label on breather hole
- Label anywhere on the card surface
- Label that covers the serial number, part number, or any other product identification information on the drive

If there are any of the above mentioned conditions the drive will be rejected

GBPL RMA Standard Procedure

- The applicant needs to give a full of description about defects as much as possible, and avoid ambiguous or inappropriate phrases, such as "NO DETECTED", "BAD SECTOR" "NO POWER", "BAD SOUND", "PRIMARY SECTOR BAD". Specific description will be helpful to reduce the possibility of repair delay & decrease customer's loss.
- When returning defective goods, serial number is needed. Please clearly indicate your necessary documents like model name, serial number, GBPL purchase invoice no & date. Otherwise, GBPL does not bear any responsibilities.
- Products which no longer manufactured by company but still under warranty can be claimed for warranty-In the event that the product is not repairable, an attempt to replace the product with an equivalent specification or adjust with new model price.

Authorized Signature



Aktharun Nabi Shaheen
AGM RMA & SERVICE
Global Brand Pvt.Ltd