

Warranty policy for the RAPOO Products

This is to inform all, Global Brand Pvt. Ltd. Hereby decaled warranty policy all **RAPOO** product's (Keyboard, Mouse, Power Bank , Head Phone, Speaker)

Warranty:

GBPL has been in pursuit of perfection that always distributes excellent products with outstanding designing, great Materials & crafted manufacturing product from well renowned Brand. We respectively grant a limited period of free service since the date of delivery, based on product categories.

Keyboard	2 Year
Mouse	2 Year
Power Bank	1 Year
Head Phone	2 Year
Speaker	2 Year

Important Notice

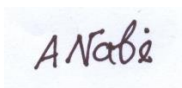
GBPL will be free from the liability for the product warranty under the following conditions:

- ❖ The expired warranty.
- ❖ Any removed, blemished or impaired warranty stickers.
- ❖ Damage caused by accidents, misuse from any reasons, improper installation or unauthorized repair.
- ❖ Damage caused by natural disaster, such as lightning strike, flood & earthquake.
- ❖ Any kind of Burn case which is caused by overload or Electrical overvoltage /High voltage.
- ❖ Any kind of broken part.

GBPL RMA Standard Procedure

- ✓ The applicant needs to give a full of description about defects as much as possible, and avoid ambiguous or inappropriate phrases, such as “DEAD”, “Don’t work”. Specific description will be helpful to reduce the possibility of repair delay & decrease customer’s loss.
- ✓ **When returning defective goods, serial number/production is needed.** Please clearly indicate your necessary documents like model name, serial number, and GBPL purchase invoice no & date. Otherwise, GBPL does not bear any responsibilities.
- ✓ Products which no longer manufactured by company but still under warranty can be claimed for warranty-In the event that the product is not repairable, an attempt to replace the product with an equivalent specification or adjust with new model price.
- ✓ Service product related Information will provide to the customer regular basic. Here one of our dedicate executive will assign. After complete the problem we will deliver the mention product.

Authorized Signature

A handwritten signature in dark ink, appearing to read "ANabi", is written on a light blue rectangular background.

Aktharun Nabi Mazumdar
AGM RMA & Service