

Power Guard UPS Warranty Procedure

For your information: We hereby declare that, **“Global Brand Pvt. Ltd. will provide Two years warranty for “Power Guard “Offline UPS”. One (1) year Battery and Two (2) year Service warranty.**

“Power Guard “Online UPS”. One (1) year Battery and Service warranty

Warranty

GBPL has been in pursuit of perfection that always distributes excellent products with outstanding designing, great Materials & crafted manufacturing product from well renowned Brand. We respectively grant a limited period of free service since the date of delivery, based on product categories.

Terms and Conditions for Warranty eligibility

GBPL will not take the liability for the product warranty if the following conditions exist -

- The expired warranty, product that exceeded Warranty dateline.
- Warranty stickers if removed, blemished or impaired.
- Damage caused by accidents, physical damage, misuse from any reasons, improper installation or unauthorized repair.
- Damage caused by natural disaster, such as lightning strike, flood & earthquake.
- Any kind of burn case of PCB Board, Transformer & other part's which is caused by overload or Electrical overvoltage /High voltage.
- Any kind of damage which create by any Motor Use Products (Counter Machine .Printer, Table fan, Selling Fan, Adjust fan, Bulb etc.)

GBPL RMA Standard Procedure

- ✓ The applicant needs to give a full of description about defects as much as possible, and avoid ambiguous or inappropriate phrases, such as “DEAD”, “Don't work”. Specific description will be helpful to reduce the possibility of repair delay & decrease customer's loss.
- ✓ When returning defective goods, serial number is needed. Please clearly indicate your necessary documents like model name, serial number, and GBPL purchase invoice no & date. Otherwise, GBPL does not bear any responsibilities.
- ✓ Products which no longer manufactured by company but still under warranty can be claimed for warranty-In the event that the product is not repairable, an attempt to replace the product with an equivalent specification or adjust with new model price.
- ✓ Service product related Information will provide to the customer regular basis. Here one of our dedicate executive will assign.After complete the problem we will deliver the mention product.

Global Brand Pvt. Ltd. Service Center.
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