

## **Warranty Policy**

Version:-ASUS012020

This is to inform all, Global Brand Pvt. Ltd. Hereby decaled **3** years warranty policy for all ASUS <u>DDR3 solutions MB.</u> The DDR3 solutions MB which was sold in the market or will be selling cover by 3 years warranty.

**Warranty:** GBPL has been in pursuit of perfection that always distributes excellent products with outstanding designing, great materials & crafted manufacturing product from well renowned Brand. We respectively grant a limited period of free service since the date of delivery, based on product categories.

- Motherboard (DDR3 Solutions): They are warranted for **3** years after the delivery date.
- Motherboard (DDR2 Solutions): They are warranted for **2** years after the delivery date.
- **PCI EXPRESS:** They are warranted for **2** years after the delivery date.
- ODD: They are warranted and repair service for **1** Year after the delivery date.
- LCD Monitor: ASUS LCD Monitor covered by **3** years warranty.

## **Out of Warranty Products:**

GBPL is entitled to reject & return any out of warranty RMA cases. However prime effort will be made to repair all out of warranty products that are repairable. Charges are applied accordingly to repairing out of warranty products.

## **Important Notice**

GBPL will be free from the liability for the product warranty under the following conditions:

- The expired warranty.
- Any removed, blemished or impaired warranty stickers.
- Damage caused by accidents, misuse from any reasons, improper installation or unauthorized repair.
- Damage caused by natural disaster, such as lightning strike, flood & earthquake.
- Any Physical damage/Broken by user warranty will be void.
- Warranty will be void for Any kind of Burn, PCB/LCD Scratched, PCB & Component Oxidation, MB processor slot Pin Damage/Broken
- Any Components missing warranty will be void.
- PCB or Components are burnt warranty will be void.
- Warranty will be revoked if the product is damaged due to customer misuse and dust?
- Warranty will be void for any kind of damaged due to over voltage, it will be considered as out warranty.

## **GBPL RMA Standard Procedure**

- The applicant needs to give a full of description about defects as much as possible, and avoid ambiguous or inappropriate phrases, such as "DEAD", "Don't work". Specific description will be helpful to reduce the possibility of repair delay & decrease customer's loss.
- When returning defective goods, serial number is needed. Please clearly indicate your necessary documents like model name, serial number, GBPL purchase invoice no & date. Otherwise, GBPL does not bear any responsibilities.
- Products which no longer manufactured by company but still under warranty can be claimed for warranty-In the event that the product is not repairable, an attempt to replace the product with an equivalent specification or adjust with new model price.

Authorized Signature

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